

## **ABSTRACT FROM THE STAR RESEARCH GRANTS AWARDED (2009)**

**Title:** Consumers in Primary Care Health Information Needs Analysis

**Lead Investigator:** Dr Michelle Honey

The World Health Organisation (2002) identified chronic condition self-management as a significant factor for the future of healthcare delivery worldwide. Self-management is based on the consumer having knowledge of their condition, being informed enough to share in decision-making with health professionals, being able to monitor and manage symptoms and their impact; and adopting lifestyles that promote their health (Flinders Human Behaviour & Health Research Unit, 2006). Therefore self-management is dependent on health information that meets consumers' needs. This research will identify the health information needs of consumers in the primary health context with the aim of better understanding their requirements and to inform health information provision so it can be accessible, appropriate and acceptable. The study will utilise an anonymous questionnaire in general practice waiting rooms in to survey consumers; Focus group interviews with consumers and an Advisory Group will inform the development of the questionnaire. The findings will inform health information provision to better support consumers with chronic conditions.